



## Connection

1. Connect the telephone line cord to a telephone network wall socket.
2. For Australia/New Zealand only: Ensure that the recall button timing switch on the back side of the telephone is correctly set (100 ms UK/EU/AUS or 300 ms France/Portugal or 600 ms NZ).

## Redial function

When the number dialled is engaged or if you wish to redial the last number dialled, lift the handset and press .

## Volume control

The handset earpiece volume may be adjusted using  located under the handset.

## Ringer

The ringer volume and melody can be selected using the switches located on the back side of the telephone:

 Ringer volume

 Ringer type

## Memory

The telephone will store 3 one-touch (M1-M3) and 10 two-touch memories.

### Storing One-Touch Memories

1. Lift the handset, press .
2. Enter the telephone number to be stored (up to 16 digits). Press .
3. Select a memory location by pressing the corresponding button, 0-9 or M1-M3.




### Dialling using One-Touch Memories


1. Lift the handset and wait for a dial tone.
2. Select the required memory location (M1-M3) by pressing the corresponding button.

### Dialling using Two-touch Memories



1. Lift the handset, press .
2. Press desired location .

## Recall



Access to additional network services such as "Call Waiting" can be gained by using the recall button . Example: when the call waiting tones are heard, press , listen for the dial tone, then press 2. Please note that some networks require only the  button to be pressed, contact your network operator for more services information.

If this product is connected to a business PBX system, press the recall button  followed by the extension number to transfer a call. The standard setting is 100 ms for UK/Australia and 600 ms for New Zealand.


## Mute button (only 912c)

Press and hold  to disable the handset microphone, release  to reconnect the microphone.

## Hands free function (only 913c)

1. Press . The hands free function will be activated and the LED indicator next to the button will illuminate.
2. Dial the required telephone number. Adjust the volume using the volume control located on the side of the telephone.
3. Press  to terminate the call.

### Please note!

*If you wish, you can switch between handset and hands free mode by simply pressing  or lifting the handset.*

*Please remember that in hands free mode it is only possible for one person at a time to talk.*

## Troubleshooting

Check that the line cord is undamaged. Disconnect any additional equipment, extension cords and other telephones. If the problem is resolved, the fault is with the other equipment. **Test the equipment on a known working line.** If the product works then the fault is probably with the line. Please inform your local network operator. **If you are still experiencing difficulties, contact Doro or the place of purchase.**

## Declaration of conformity

Doro hereby declares that the Doro 912c/913c conforms to the essential requirements and other relevant regulations contained in the Directives 1999/5/EC and 2002/95/EC.

A copy of the manufacturer's declaration is available at [www.doro.com/dofc](http://www.doro.com/dofc)

## UK

If you cannot resolve the fault using the faultfinder section, technical support is available by email: [tech@doro-uk.com](mailto:tech@doro-uk.com)

**-premium rate telephone number: 0905 895 0854, calls cost 50 pence per minute** (prices correct at the time of publication). You can also contact us in writing (regarding any Spares or Technical query):

Customer Services

Doro UK Ltd

1 High Street

Chalfont St Peter

Buckinghamshire

SL9 9QE.



Further contact details are available on our website:

[www.doro-uk.com](http://www.doro-uk.com).

## Guarantee

This product is guaranteed for a period of 12 months from the date of purchase. Proof of purchase is required for any service or support required during the guarantee period. This guarantee shall not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage or any other circumstances on the purchaser's part. Furthermore, this guarantee shall not apply to a fault caused by a thunderstorm or any other voltage fluctuations. This guarantee does not in any way affect your statutory rights. (As a matter of precaution, we recommend disconnecting the telephone during a thunderstorm.)

**Australia and New Zealand**

Products permitted for connection to the telephone network are marked with  in Australia and  **TELEPERMIT** in New Zealand. These marks indicate the products comply with the regulations and can be legally connected in the country of purchase.

If you believe this product is malfunctioning, please refer to the relevant section and/or consult the troubleshooting guide in this manual to ensure that you have followed the instructions carefully. As an alternative you can visit our web site for FAQ's or send an e-mail for a prompt reply.

**Guarantee**

This product is guaranteed for a period of 12 months from the date of purchase.

Should you experience difficulties with the product, please contact us for assistance. If the product is then found to be faulty you will be asked to return it directly to us with a copy of the purchase receipt. This guarantee shall not apply to a fault caused by an accident or a similar incident or damage, liquid ingress negligence, abnormal usage, not reasonably maintained or any other circumstances on the purchaser's part. Furthermore, this guarantee shall not apply to a fault caused by a thunderstorm or lightning, excessive or any other voltage fluctuations or faults on the telephone line. (As a matter of precaution, we recommend disconnecting the telephone during a thunderstorm).

This guarantee does not affect your statutory rights.

AUSTRALIA  
DORO Australia Pty Ltd  
PO Box 6760  
Baulkham Hills BC NSW 2153  
Australia

NEW ZEALAND  
Atlas Gentech (NZ) Limited  
Private Bag 14927  
Panmure  
Auckland  
New Zealand

Consumer Support  
Ph: Ph: 1300 885 023  
Fax: (02) 8853-8489  
Email: [support@doro.com.au](mailto:support@doro.com.au)  
Web site: [www.doro.com.au](http://www.doro.com.au)

Consumer Support  
Ph: 0900-500-25 (Toll Call)  
Fax: (09) 574-2722  
Email: [support@atlasgentech.co.nz](mailto:support@atlasgentech.co.nz)

**REN (RN for New Zealand)**

The REN (Ringer Equivalence Number) or (RN) is of significance only if you wish to connect more than 1 telephone to your telephone line. A standard telephone line has a maximum REN capacity of 3 (RN of 5). It is possible to connect 3 devices with a REN of 1 (RN of 1) with no degradation to the product's performance. Exceeding this limit may cause the volume of the ringer in any phone to decrease or not ring at all.

**ALL PRODUCTS**

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with the minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.

This equipment shall not be set to make automatic calls to the Telecom "111" Emergency Service.

This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

This equipment should not be used under any circumstances that may constitute a nuisance to other Telecom Customers.



doro 912c/913c

Available from [www.M2Cshop.com](http://www.M2Cshop.com)

English

Version 1.1

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